



2016 IMPACT REPORT

WE BELIEVE THAT EVERY CHILD SHOULD HAVE A HOME.

BUT WE KNOW THAT FAR TOO MANY FAMILIES ARE HOMELESS AND WITHOUT HOPE. THEY STRUGGLE TO KEEP A ROOF OVER THEIR CHILDREN'S HEADS. THE HIGH COST OF RENTAL HOUSING AND THE LACK OF FUNDAMENTAL SKILLS, SUCH AS LITERACY AND JOB SKILLS, PUT EVEN MORE FAMILIES AT RISK.

SHELTER, INC. GIVES FAMILIES A SAFE PLACE TO LIVE, MEETING THEIR MOST BASIC NEEDS, WHILE OFFERING INDIVIDUALIZED SERVICES SUCH AS EDUCATION, EMPLOYMENT DEVELOPMENT AND COUNSELING.

WITH THE HELP OF THE COMMUNITY, WE PROVIDE FAMILIES LIFE-LONG TOOLS THAT ALLOW THEM TO TRANSFORM THEIR LIVES AND THE FUTURE FOR THEIR CHILDREN.



ESTABLISHED IN 1986, SHELTER, INC.'S MISSION IS TO PREVENT AND END HOMELESSNESS FOR LOW-INCOME RESIDENTS OF CONTRA COSTA COUNTY BY PROVIDING RESOURCES THAT LEAD TO SELF-SUFFICIENCY.

A NOTE FROM THE CEO

Recently, I met with one of our founders who described SHELTER, Inc. in its infancy as very much a grassroots organization. Spurred by the appearance of homeless people living on the streets of Contra Costa County, a small group of residents raised the alarm. At their urging, the Contra Costa County Board of Supervisors formed a task force to study the issue of homelessness. Ultimately, through the culmination of their work, SHELTER, Inc. was born.

It's not difficult to see how SHELTER, Inc. has blossomed into one of the largest nonprofits in Contra Costa County helping families who face homelessness. The compassion and commitment the community expressed in 1986 continues to drive our organization today. During the past few months, I have personally met many of the volunteers, donors and community groups who continue to sustain and energize our mission. Their enduring commitment to helping our neighbors-in-need is an inspiration.

Now, 30 years later, we are committed to adopting new ways to improve our community and the lives of our neighbors. Sustained by your support, together we are preventing and ending homelessness in Contra Costa County. We are seeking resources, building partnerships and executing our vision that every child in our community has a safe, stable home.

On behalf of the adults and children who received assistance from SHELTER, Inc. over the years, thank you. Your continued generosity ensures struggling families and individuals have the hand up they need during hard times.

Thank you,



John Eckstrom



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LaCienne Bryant

Patrick Clarke

Paul DeChant

Jerry Ducey

Breanna Ford

Jonathan
Korfhage

Doug Leich

Dave Mechler

Mitch Randall

Joe Rodriguez

David Waal

THE NEED

At SHELTER, Inc. we work to meet the needs of the community with the resources available. We operate an assistance hotline that's staffed by trained intake assistants Monday through Friday to make it easier for people to connect to programs and services. While we are not able to financially assist everyone, the hotline allows us to quickly serve those who qualify for our programs and refer individuals we cannot help to other resources for assistance.



3,960
PHONE CALLS



10,196
PEOPLE REQUESTING
ASSISTANCE

46% INSUFFICIENT INCOME
TO PAY RENT

REASONS FOR NEEDING ASSISTANCE

18% HOMELESS

11% LOST INCOME
OR BENEFITS

16% OTHER

2% LOSS OF
HOUSING

3% FAMILY ILLNESS,
INJURY OR DEATH

4% RELEASED FROM
INCARCERATION

The other 16%, each 1% or less, included car repair, problems with a roommate, separation/divorce, overcrowding, stolen money, etc.



YOUR IMPACT

Your support provides critical housing and services to help families and individuals whether they are facing eviction, living on the streets or struggling to obtain affordable rental housing.



2,484
KIDS & ADULTS
PROVIDED HOUSING
ASSISTANCE

PREVENTING HOMELESSNESS

Keeping a family in their home means that jobs are retained, families are fed and children are safe. Prevention services include rental assistance, a needs assessment and financial goal setting with a case manager.



813
PEOPLE
ASSISTED



STAYED
IN THEIR
HOMES



COST
\$1,392/
PERSON

ENDING THE CYCLE OF HOMELESSNESS

Homeless families and individuals are provided housing plus services including employment, education, counseling and household budgeting to help regain self-sufficiency and permanent homes.



1,492
PEOPLE
ASSISTED



MOVED TO
PERMANENT
HOUSING



COST
\$3,383/
PERSON

PROVIDING AFFORDABLE HOUSING

SHELTER, Inc. owns or master leases over 200 units throughout the county, renting to low-income vulnerable residents, many of whom have otherwise been unable to find housing such as disabled persons and veterans.



204
PEOPLE
ASSISTED



200+
UNITS
PROVIDED



WHO YOU'VE HELPED

Your support allows us to serve those in our community with the greatest needs. By providing housing in combination with services, we can help secure stable housing for our most vulnerable neighbors.

SERVING OUR MOST VULNERABLE NEIGHBORS



1,063

KIDS UNDER 18



566

FAMILIES



425

KIDS 5 &
UNDER



232

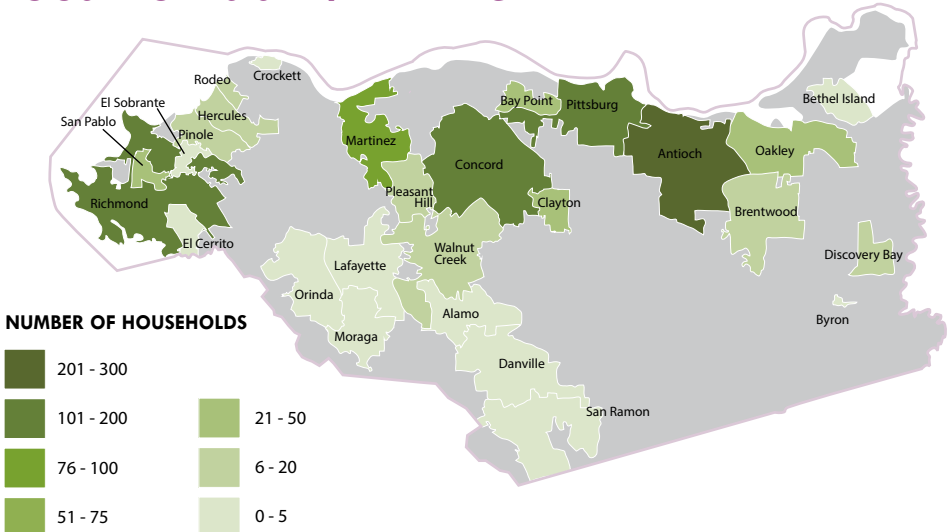
VETERANS

GENDER

53% FEMALE

47% MALE

HOUSEHOLDS SERVED PER CITY





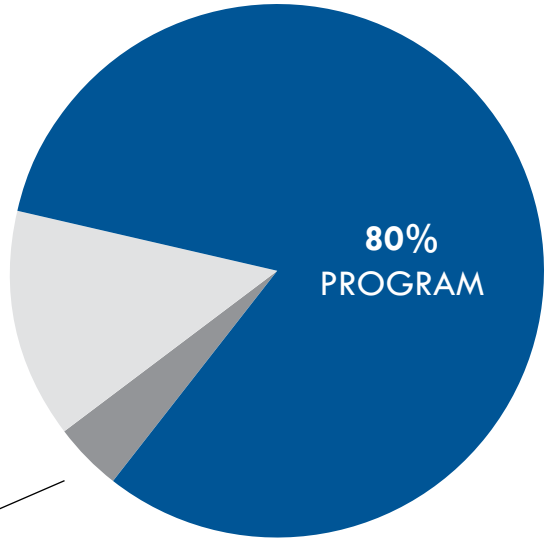
OUR FINANCIALS

EXPENSES

\$12.3 MILLION

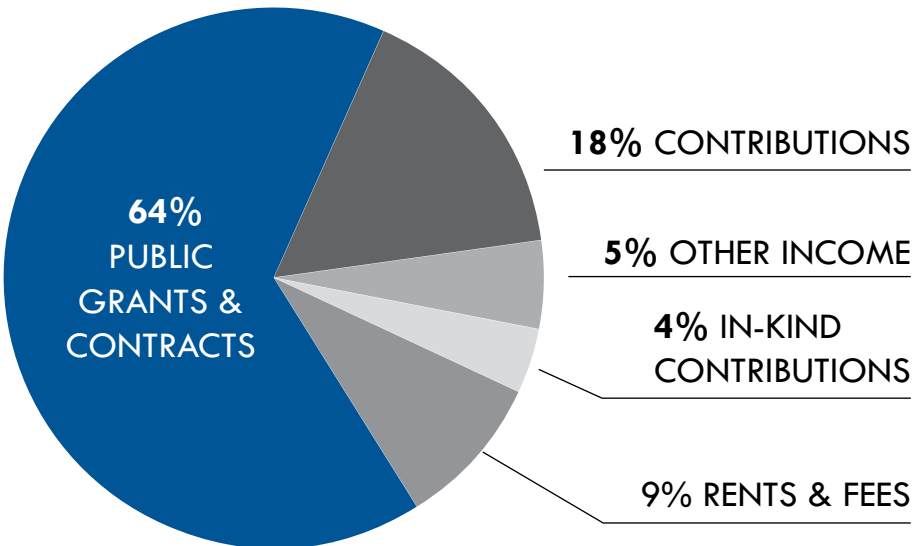
14% ADMINISTRATION

6% DEVELOPMENT



REVENUE

\$12.0 MILLION





OUR VOLUNTEERS

Our volunteers donate their time and talents to making a difference in the lives of homeless families and individuals in our programs. From cooking dinner at the family shelter to sorting donations, our volunteers provide vital support to our mission.



2,100
PEOPLE
VOLUNTEERED



18,908
HOURS
SERVED

THANK YOU TO OUR SUPPORTERS!

JULY 1, 2015 - JUNE 30, 2016

\$100,000+

J & P Aitchison Homeless
Prevention Fund
Tipping Point Community
Dean & Margaret Leshar
Foundation

\$50,000 TO \$99,999

Margaret & Norman Eggen
Interfaith Council of Contra
Costa County
Carl & Judy Moore
Project Hearth
Hal & Diane Steuber
Y & H Soda Foundation

\$25,000 TO \$49,999

Anonymous
Firedoll Foundation
Jonas Family Foundation
Trust
The Justice, Justice
Foundation
Lafayette-Orinda
Presbyterian Church
Moraga Juniors Women's
Club, Inc.
Quest Foundation
Recurrent Energy
Development Holdings,
LLC
Thomas J. Long Foundation
UnitedHealthcare

\$10,000 TO \$24,999

Ameriprise Financial
Anonymous
William A. & Marilyne
Armstrong

Bank of America Charitable
Foundation & Employees
Bernard E. & Alba Witkin
Charitable Foundation
Boscacci Family Foundation
Chevron
Douglah Designs Inc.
Gemmer Foundation
Andy & Julie Hurd
Richard & Carol Hyman
Kaiser Permanente &
Employees
Janet Katari
The Michael M. Peacock
Foundation
Carol Morris
Norman & Janet Pease
Family Fund
Sharon & David Rubens
Rubens Partners LLP
Thomas Savignano
Mary Staunton +
Joan von Kaschnitz
Wells Fargo Foundation

\$5,000 TO \$9,999

American Junior Golf
Foundation
Ameritac, Inc.
Cynthia & Mark Anderson
Anonymous (3)
Robert & Janet Besse
Timothy & Susan Bottoms
Joe & Stefanie Cannizzo +
Joyce Carden
Charis Fund
Chevron & Employees
Christ The King
Clif Bar Family Foundation

Pete & Julie Davis
Paul & Louise Evenson
Mel & Diana Haas
Bill & Kathleen Hamm
Andrew & Caroline Huddart
Brian & Deborah Jones
Hal & Judy Leach
Litman Gregory Asset
Management
Louise P. Hackett Foundation
The Lowell Berry Foundation
Gerald & Belinda Lucey
Christopher R. & Janette D.
Maher
Estate of Muriel R.
McMurtrey
The Mosaic Company
Dr. Fernando & Rosa Otero
Pacific Service Credit Union
Kathleen Parker
Robert & Alice Bridges
Foundation
Daniel & Meredith Rosenthal
Cherida C. Smith
Tom & Virginia Steuber
William & Frances Vaculin
John & Donna
Warnken-Brill
Gene Weisbrod & Kathy
Minard

\$2,500 TO \$4,999

Roxanne & Tom Aitchison
David & Robin Alvarado
Anonymous (2)
Tammy Appling-Cabading
Bank of the West &
Employees
Bob & Sandy Bender

Deirdre & Nick Biagi +
Kevin & Diana Brown
Danville Congregational
Church
Dempster & Dietler, LLP
Michael & Penelope
Edwards
Emerson Process
Management
Steven & Kobi Enochian
Scott & Shirlee Graff
Frederick M. & Melanie
Gutterson
Joyce Hawkins & Jack
Sweitzer
Beverley & Albert Hillman
Matt & Margaret
Jacobson
Tom & Jahanna Knight
Jonathan & Barbara
Korfhage +
Matthew & Jill Korpita
Jackson Square Partners
Foundation
Markstein Beverage
Company
MAXIMUS Foundation
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The Mervyn L. Brenner
Foundation, Inc.
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Mahaney
Prudential California
Community Foundation,
LLC
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Katherine & Kevin
Richardson +
Joe & Anne Roberts
S.W.I.F.T. Pan-Americas, Inc.
The Safeway Foundation
Greg & Melanie Schultz
Siemens
Sharon Simpson
Socius Foundation
St. Joan of Arc Church
St. Paul's Episcopal Church

St. Timothy's Episcopal
Church
Swete Family
Mike & Margaret Teeter
Valero Benicia Refinery
Volunteer Center of the East
Bay
Walnut Creek Rotary Club
Wells Fargo Advisors
Westphal Family Foundation
Lorraine & Dick Whitehurst

\$1,000 TO \$2,499

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Aeris Communications, Inc.
Barbara & John Ahlquist
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American Legion
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Bay Alarm
Richard Becher & Dody
Jernstedt
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Biagi Bros, Inc.
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Zirkle
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Elaine & Andy Carr *
Ron & Kerrie Case
Raymond & Karen Cauayani
Jeanifer Centeno-Grullon &
Kenneth Grullon
Craig & Cara Chase
Annie Chuang
Dennis & Jenny Condon
Ronald & Betty Courtney
Alan Cox & Jackie Carson
James Cunha & Patricia
Battersby

Curtis At Your Service
Construction, Inc.
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Larry & Mary Del Santo
Caitlin Doran & Awais
Mughal
Jerry & Sandy Ducey +
David & Cindy Durant
David Earling & Maria
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East Bay Claims
Association
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Stanley *
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Dina Honda
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Ken & Joanne Hughes
Stephanie Jacob & John
Harrigan
Teresa Jerner
Drew, Lisa & Dave Johnson
Karen Rose Kalvass
Helen Kane
James Kearns
John Keller & Martha
Goodavish

\$1,000 TO \$2,499 CONT. & \$500 TO \$999

Mark & Kathleen Keller John Kenny Kiwanis Club of Martinez Kiwanis Club of Moraga Valley John & Joyce Klassen Douglas A. & Sandra F. Leich + Ed & Beth LeMay Christina & Scott Loeliger Steven Lovell & Dara Youngdale Susan Lowe Bob & Carol Lowitz James & Claire Marchiano Marc Mazer & Susan Talon-Mazer Doug McBride Frank & Sonia McCoy Colin McDonagh Pat H. McGrath & Kyra Kennedy Susan Miller Guy & Anne Marie Morgante The Morrison & Foerster Foundation Mt. Diablo Unitarian Universalist Church Louis & Carolyn Nadolski Patricia Najarian Jim & Leanne Noe Thomas O'Brien Our Savior's Lutheran Church Curtis & Laura Peck Rose & Brooks Pedder Jack Peterson & Vanessa McCoy-Peterson Jill & William Purcell Kim & Erica Reagan-Hackett Laurie & Rudolph Reich Patricia Rose Charles & Diane Rothkopf Duane & Theresa Rustad San Ramon Valley United Methodist Church	Michelle & Scott Schimberg Mary Schreiber Cynthia Settergren Mark & Shauna Simmonds Caroline Sjostedt Davis & Steve Wilson Davis J.T. Skeuse Lloyd & Barbara Snyder Sorooptimist International of Diablo Vista St. Andrews Presbyterian Church St. Perpetua Catholic Community Georgia Stathis Thomas Staunton Temple Isaiah Carol & Larry Tessler Richard & Penny Thomas Torrey Pines Bank Frank & Beth Trafton George & Alice Turner UBS Community Affairs & Employees UBS Financial Services, Inc. James & Vallarie van Hofen David & Laura Waal + WestAmerica Bank Peter & Susan Wickens Wiley Price & Radulovich, LLP The Woodard Family Foundation Louis & Linda Zahorak Chris & Erin Zimmerman	Anonymous Antonia Homes Real Estate Group, Inc. Apple Appraisal Inc. Athens Administrators Community Group R. Mitch & Carolyn Avalon Kevin & Mindy Baba Nate Ball & Evelyn Matthews Ted & Ruth Barcelon Vickie Barclay Stephany Birdow Lawrence & Janet Black Spencer M. & Tracy J. Brog Bill & Rose Brown Kevin Bryant Suzanne & Thomas Buckley Ted & Barbara Budach James & Anne Burk David & Judith Burke, M.D. Carrie Lynn Butler CalPine Marcelo & Heather Cedermaz Wendi Cegelski Carol Chan-Zuckerman & Ronald Zuckerman Susan Chew Greg & Betsy Chovanes Lisa Cline & Jon Maienschein Tim & Beth Cody Joshua Coffey Rob & Gail Crawford Marina & Robert Cuenin Gerald & Joanne Cunningham Nancy & Steve Daetz Lori Daniels James C. & Rachel Davis Bob Demos David Dennis Denece Dodson & Richard Brown William & Carol Dunkle Kelli Durante
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Tyrone Brown
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Santo Dudum
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Microsoft Matching Gifts
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Pliz
Leslie & Susan Polgar
Deb Powell
Cate Powers
Gwen Preston
The Prime Foundation
Quanta Services
Martha & Michelle
Ramirez
Donald & Virginia Reeves
Steve & Stephanie Reilly
Adam Reiner
ReMax, Tim Palumbo
Joseph & Gail Rodriguez +
Ron Rodrigues
Jazmin Rodriguez-Jordan &
John Jordan
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Zina Rosen-Simon & Barry
Simon
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Foundation
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Woo

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Elizabeth Johnson
Mitchell & Anne Struthers
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Herring
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Samuel & Marci Winer
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\$250 TO \$499 CONT. & \$100 TO \$249

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Saroyan Wise
Delores Wood & Douglas
Chan
Craig Zaron
Jackie & Joel Zaves

\$100 TO \$249

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Ahmed Abdullah
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Julie Azevedo & Robert
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Katie Balestrieri
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Elizabeth Barrett
Andrew & Suzanne Barrons
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Bay Area Foot & Laser
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Mike Bloomstein
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Michael Coen
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Buddha Gate
Monastery
Henrietta Buescher
Amy & Edward Bull
Gail Burke
Monica & Dean Burnick
William D. & Karol Bush
Monica & Keb Byers
Camillus & Mary Byrne
C & J Cox Corporation
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Greg & Jennifer Caligari
Tom & Christine Camp
Kia Campbell
Dolores Cannizzo
Carmelo & Alicia Carone
George & Sharon
Carpenter
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James & Maureen Carro
Tom Carter
John Cassidy
Gina Cattalini & J. Peter
Nixon
Century Bookkeeping
Service
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Daniel Chaves
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Robert & Joyce Chen
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Thomas Cole & Helen
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Daniel Collier
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Concord Locksmith
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Dean & Chris Coons
Doug & Rosemary Corbin
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Kathleen Cortlund & Jon T.
De Vries
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Cheney
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Merl & Jim Craft
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Terry & Joanne Dale
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Danville Lions Club
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