We know that far too many families are homeless and without hope as they struggle to keep a roof over their children’s heads. The high cost of rental housing and the lack of fundamental skills such as literacy and job skills put even more families at risk.

SHELTER, Inc. gives families a safe place to live, meeting their most basic needs, while offering individualized services such as education, employment development and counseling.

With the help of the community, we provide families life-long tools that allow them to transform their lives and provide a brighter future for their children.

Dear Loyal Supporters,

Last year, 2021, was another roller coaster of a year. The arrival of COVID-19 vaccines brought hope, but additional variants presented more challenges that, combined with pre-existing barriers to self-sufficiency, continued to make life difficult for the homeless and at-risk in our community.

Thanks to your support, we were able to serve more than 3,700 adults and children over the past year. Your generosity allows us to do what we do, and we extend our immense appreciation.

The 2021 Impact Report shows the steps we’ve taken to provide local solutions for the regional homeless crisis. You’ll see where your donations have gone and how we’re constantly evolving to meet the needs of families and individuals as conditions change.

We were honored to be chosen to operate the two Project Roomkey programs in Contra Costa and Solano counties. Construction of our new dining hall and kitchen at SHELTER Solano began in 2021, and we expect it to be open serving residents this summer. In addition to maintaining services at our three shelters, we’ve continued to run programs that keep families safely housed through eviction prevention and rental assistance, and served veterans, children, those with health challenges, domestic violence survivors and more.

Once again, thank you for your support and kindness. None of this would be possible without you.

With gratitude,

John Eckstrom, CEO
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**Prevention/Rental Assistance** Short-term rental assistance for families experiencing a financial crisis as a result of an unexpected life event (death in family, illness, job loss).

**Emergency Shelters** Temporary shelter for families and individuals. Provides services focused on access to permanent housing and self-sufficiency.

**Rapid Permanent Housing Placement** Short-term assistance with rent, security/utility deposits and services for rapid placement of families and individuals into housing.

**Permanent Supportive Housing** Long-term rental assistance and supportive services for individuals and families with chronic illnesses and disabilities.

**Affordable Housing** Provided to low-income families and individuals.

**SHELTER, Inc. Solutions**

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Your Impact: How Your Help Changed Lives

Preventing Homelessness
Keeping a family in their home means that jobs are retained, families are fed, and children stay in school and are safe. Prevention services include rental assistance, a needs assessment and financial goal setting with a case manager.

- **Average amount of financial support per family provided**: **$2,500**
- **Families & individuals who were imminently at risk of losing their home remained in a permanent home**: **88%**

Ending the Cycle of Homelessness
Homeless families and individuals receive housing and support services including employment, education, counseling and household budgeting to help move-in to a permanent home and regain self-sufficiency.

- **Families & individuals exiting Mountain View Family Shelter who moved into a permanent home**: **80%**
- **Families & individuals without a home who successfully moved back into a permanent home with rental assistance**: **69%**

Providing Affordable Housing
SHELTER, Inc. owns or master leases housing units and rents to low-income, vulnerable residents, including disabled persons and veterans, many of whom have otherwise been unable to find housing.

- **Housing units leased and owned by SHELTER, Inc.**: **261**

Year in Numbers

- **276,453** Meals provided in our shelters
- **200** Back to school backpacks distributed to children
- **243** Thanksgiving meal care packages distributed to families
- **623** Family holiday wishes fulfilled

Your support provides critical housing and services to help families and individuals whether they are facing eviction, living on the streets or struggling to obtain affordable rental housing.

3,760 children and adults receiving housing assistance

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SHELTER, Inc.

623 Family holiday wishes fulfilled
Your support allows us to serve those in our community with the greatest needs. By providing housing in combination with services, we can help secure stable housing for those who need it the most.

Who You’ve Helped

You Have Assisted:

- 2,206 families
- 844 children 6-18 years old
- 333 seniors
- 312 children 5 & under
- 239 veterans

Race/Ethnicity of Participants:

- 39% Black or African American
- 28% Hispanic/Latino
- 17% White
- 6% Asian
- 6% Multi-Racial
- 2% American Indian or Alaska Native
- 2% Native Hawaiian or Other Pacific Islander
Meet Jasiri

Even though he had been holding a part-time job at Morton’s Steakhouse, Jasiri came to the River District shelter in June with a referral from mental health services. It had been difficult for Jasiri to develop a strong routine and build good habits when he was staying with different people every week. He was always worried about where he would sleep next, and could never relax and recoup his energy from work and ever-changing commutes.

After discovering Jasiri’s passion for the kitchen, and years of ‘hands on’ experience, his case manager encouraged him to apply to culinary school. With a scholarship from our Trinity Lutheran Employment Scholarship, Jasiri was accepted at Napoli Culinary Academy in October.

After his first day, Jasiri returned to SHELTER, Inc. wearing both his uniform and a big smile. He is excited about his new journey in life and grateful for his case manager, who helped him get back on the road to self-sufficiency. His stability has also brought him the opportunity to connect with his children, and grandchildren which fulfills his greatest wish – to be not only a provider, but a father-figure to his youngest child.

“If you need to reset and regroup, SHELTER, Inc. is a place where you can do that,” he said. “This is a place where you can get a list together, attack that list, and get things done.”

Participant Story

If you need to reset and regroup, SHELTER, Inc. is a place where you can do that.
at the point of deepest need. The collaboration between our civic and philanthropic communities demonstrates how deeply everyone cares about the welfare of our most vulnerable neighbors,” said Director of Development Julie Clemens.

SHELTER Solano Expansion

In April of 2021, we broke ground on a new dining hall and kitchen at SHELTER Solano. The new facility will serve multiple purposes, as it will provide a gathering space for residents to enjoy meals and social activities, and will be the host site for new culinary arts classes that will teach vital skills to those looking to regain self-sufficiency.

“The dream of having a dining hall and kitchen here that can serve everyone and provide real food, not reheated food, has been a long time coming,” SHELTER, Inc. Chief Executive Officer John Eckstrom said during the groundbreaking ceremony. “We’re honored by all of the support we’ve received to get here.”

“This is a dream come true,” Fairfield Mayor Harry Price added. “For those of you who were involved at any stage or any level, thank you for making certain that we can finally have a real kitchen, not only to feed residents but to ensure that, in the long run, some of the residents will learn culinary skills that will lead to future employment.”

Construction began in earnest and has progressed into 2022. The new building is set to open later this year, and will provide another element to our wrap-around services that address the root causes of homelessness for families and individuals in our area.

“SHELTER, Inc. is delighted to be enhancing the SHELTER Solano campus with this dining hall and kitchen so that we can deliver greatly needed services in Fairfield, and for all of Solano County, as a comprehensive navigation center,” said Senior Program Director Brandon Wirth.

“SHELTER Solano is a vitally important program for families in Solano County — a place to turn when folks are at the point of deepest need. The collaboration between our civic and philanthropic communities demonstrates how deeply everyone cares about the welfare of our most vulnerable neighbors,” said Director of Development Julie Clemens.

Mission In Action
Our Financials

Revenue
$21.67 Million

- Public Grants & Contracts: 79.52%
- Contributions: 13.27%
- Rents & Fees: 6.54%
- In-Kind Contributions: 0.67%

Expenses
$21.15 Million

- Program Services: 93%
- Administration & Fundraising: 7%

Our Financials*

*As prepared internally.
Thank You
To Our Supporters

July 1, 2020 - June 30, 2021

$100,000 +
Dean & Margaret Lesher Foundation
Sunlight Giving
Tipping Point Community
Trinity Lutheran Church

$50,000 - $99,999
Gammon Family Fund at Marin Community Foundation
Interfaith Council of Contra Costa County
The Justice, Justice Foundation

$25,000 - $49,999
Anonymous
Bank of America Charitable Foundation
Chevron

Firedoll Foundation
David & Janice Hammond
Clare & Paul Hiles
Michael & Mimi Howard
Kaiser Permanente Diablo Region Community Benefit Programs
Kaiser Permanente
Napa/Solano Region Community Benefit Programs
Lafayette-Orinda Presbyterian Church
Herbert McGaughin
Children’s Charitable Trust
Pease Family Fund at Bingham, Osborn & Scarborough Foundation
George H. Sandy Foundation
Hal & Diane Steuber Charitable Fund at Schwab Charitable
UnitedHealthcare

$10,000 - $24,999
Amazon Logistics
Anonymous (3)
Armstrong Charitable Fund
at Ayco Charitable Foundation
Austin Family Fund at East Bay Community Foundation
Blumberg Family Charitable Gift Fund at Fidelity Charitable
Donald & Carol Chisum Foundation
CMRG Inc.
Peter & Haris Eisner Giving Fund at Fidelity Charitable
Sieg & Doris Fischer Foundation
Andy & Julie Hurd
Katz Family Philanthropic Fund at Jewish Community Federation & Endowment Fund (UCF)
Jonathan and Jennifer Nolen
Fund at American Endowment Foundation
Purcell Family Charitable Foundation
Sharon & David Rubens Fund at Fidelity Charitable
Thomas & Virginia Stabler
at Schwab Charitable
William Stalts & Stephanie Peters
SYAR Foundation
V.I.P. Mortgage, Inc.
John & Donna Warneken-Brill
Wells Fargo Foundation
Bernard E. & Alba Wikleen Charitable Foundation

$5,000 - $9,999
Albertsons Companies Foundation
Anonymous (4)
Lawrence & Janet Black
Bottoms Family Fund
Robert & Alice Bridges Fund at Fidelity Charitable
Joe & Stefanie Cannizzo
Canopy Health
Capital One
Joyce Carden
Eleanor Carlson
Chase Family Charitable Fund at National Philanthropic Trust
Cherida Collins Smith
Contra Costa Crisis Center
Share the Spirit
Rebecca & Joe Deluca
The Walt Disney Company Foundation
John Eckstrom
Margaret & Norman Eggen
Haas Family Foundation Fund at Schwab Charitable
Louise P. Hackett Foundation at Hillard Lyons Trust Company
Brian & Deborah Jones, Blueprints for Couplis
Mark & Katherine Lefanowicz Fund at Morgan Stanley Global Impact Fund (GIFT)
Marathon Petroleum
Richard and Kathleen Marshall Fund at Schwab Charitable
Joanne & David Mechler Fund at The U.S. Charitable Gift Trust
Toni Miller
John Muir Health
John & Kathleen Nicholson
Debbie & Steve O’Neal
Fernando & Rosa Otero
Our Savior’s Lutheran Church
Pacific Service Credit Union
The Michael M. Peacock Foundation
Joe & Anne Roberts
Daniel & Meredith Rosenthal
St. Timothy’s Episcopal Church
Mary Staunton
William & Frances Vaculin
Katherine Grace Welch Fund at Schwab Charitable
WRNS Studio

$2,500 - $4,999
Judy Ackerhalt
Howard Adams Fund at Schwab Charitable
Barbara & John Araki
George Bender
Klaus Barkner
Robert & Janet Besse
BlackRock Financial Management, Inc.
Bob Sanchez
Karl & Monica Byers
Castle Creek Co., Inc.
Chinmaya Mission San Jose
Cliff Bar Family Foundation
Colin McDonough
Danville Congregational Church
Julie Davis
Kay Deane
Paul & Bonnie Dechant
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Kat Atkinson
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John Wied & Cindy Anderson
Dolive Wilson
Raymond & Elisa Winslow
Martha Woods
Zurich Staff Legal Services
\$500 - $999 cont’d
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Marian Walsh
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Daniel Weiss & Emily Blanck
Peter Wells
Wells Fargo Community Support
Richard Whitmore & Jacinta Pister
John Wied & Cindy Anderson
Dolive Wilson
Raymond & Elisa Winslow
Martha Woods
Zurich Staff Legal Services
\$250 - $499
Acalanes Area Chapter National Charity League
Elrod Adelson
Frank Allocco
Marilou Altangna
Anonymous (5)
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Frank Allocco
Marilou Altangna
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Ralph Roby
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Sonia Romero
Carol Rosenblum
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We also extend our special thanks to the hundreds of in-kind donors who gave items to meet the basic needs of our families. These gifts were valued at nearly $338,055.

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Did you know that up to 70% of adult Americans have not created wills or estate plans? Sadly, if you don’t make a plan, your state will! One of the greatest gifts you can give your heirs is a plan that clearly states your wishes, and you can even carry on your philanthropic interests in that plan. You may save your heirs taxes, or even increase the value of your estate. If you’d like to continue your investment in SHELTER, Inc. beyond your own lifetime, we would be honored, and even have tools on our website to help you start your planning.

www.shelterinc.giftplans.org or call 925.957.7572

$100 - $249 cont’d

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We also extend our special thanks to the hundreds of in-kind donors who gave items to meet the basic needs of our families. These gifts were valued at nearly $338,055.
Our Mission is to prevent and end homelessness for low-income, homeless, and disadvantaged families and individuals by providing housing, services, support, and resources that lead to self-sufficiency.

Thank you for ensuring families have food, shelter, and a fresh start!

Ways to give:

- Donate your car
- Give monthly
- Volunteer

Learn more at SHELTERinc.org