

2021 Impact Report



INSPIRING PEOPLE • CHANGING LIVES • ENDING HOMELESSNESS



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We believe that
every child should
have a home and a
healthy start in life!



We know that far too many families are homeless and without hope as they struggle to keep a roof over their children's heads. The high cost of rental housing and the lack of fundamental skills such as literacy and job skills put even more families at risk.

SHELTER, Inc. gives families a safe place to live, meeting their most basic needs, while offering individualized services such as education, employment development and counseling.

With the help of the community, we provide families life-long tools that allow them to transform their lives and provide a brighter future for their children.

Investing In People

Dear Loyal Supporters,

Last year, 2021, was another roller coaster of a year. The arrival of COVID-19 vaccines brought hope, but additional variants presented more challenges that, combined with pre-existing barriers to self-sufficiency, continued to make life difficult for the homeless and at-risk in our community.

Thanks to your support, we were able to serve more than 3,700 adults and children over the past year. Your generosity allows us to do what we do, and we extend our immense appreciation.

The 2021 Impact Report shows the steps we've taken to provide local solutions for the regional homeless crisis. You'll see where your donations have gone and how we're constantly evolving to meet the needs of families and individuals as conditions change.

We were honored to be chosen to operate the two Project Roomkey programs in Contra Costa and Solano counties. Construction of our new dining hall and kitchen at SHELTER Solano began in 2021, and we expect it to be open serving residents this summer. In addition to maintaining services at our three shelters, we've continued to run programs that keep families safely housed through eviction prevention and rental assistance, and served veterans, children, those with health challenges, domestic violence survivors and more.

Once again, thank you for your support and kindness. None of this would be possible without you.

With gratitude,

John Eckstrom, CEO





7,881
requests
for
assistance



3,760
children
and adults
receiving
housing
assistance

The Need

SHELTER, Inc. adapted to the changing needs of our community in 2021. As the pandemic continued, we assisted our neighbors with their applications to the state's Emergency Rental Assistance Program. We concluded our operations of two Project Roomkey shelters, which were designed to provide short-term housing to those at a heightened risk of suffering complications from COVID-19.

Our shelters in Contra Costa, Solano, and Sacramento counties served families and individuals who were chronically homeless. We provided rental assistance to both rehouse people and to prevent eviction. The department of Health, Housing, and Homeless Services in Contra Costa County reports that on any given day there are more than 1,000 households qualified and approved for permanent supportive housing resources.



SHELTER, Inc. Solutions

Prevention/Rental Assistance Short-term rental assistance for families experiencing a financial crisis as a result of an unexpected life event (death in family, illness, job loss). ●●●●●

Emergency Shelters Temporary shelter for families and individuals. Provides services focused on access to permanent housing and self-sufficiency. ●●●●●●●●●●

Rapid Permanent Housing Placement Short-term assistance with rent, security/utility deposits and services for rapid placement of families and individuals into housing. ●●●●●●●●

Permanent Supportive Housing Long-term rental assistance and supportive services for individuals and families with chronic illnesses and disabilities. ●●●●●

Affordable Housing Provided to low-income families and individuals.

Services

- Case Management
- Budgeting
- Housing Search Assistance
- Employment Services
- Mental Health Counseling
- Tutoring
- Parent Education
- Legal Services



Your support provides critical housing and services to help families and individuals whether they are facing eviction, living on the streets or struggling to obtain affordable rental housing.

3,760
children and adults
receiving housing
assistance

Your Impact: How Your Help Changed Lives

Preventing Homelessness

Keeping a family in their home means that jobs are retained, families are fed, and children stay in school and are safe. Prevention services include rental assistance, a needs assessment and financial goal setting with a case manager.

\$2,500 Average amount of financial support per family provided

88% Families & individuals who were imminently at risk of losing their home remained in a permanent home

Ending the Cycle of Homelessness

Homeless families and individuals receive housing and support services including employment, education, counseling and household budgeting to help move-in to a permanent home and regain self-sufficiency.

80% Families & individuals exiting Mountain View Family Shelter who moved into a permanent home

69% Families & individuals without a home who successfully moved back into a permanent home with rental assistance

Providing Affordable Housing

SHELTER, Inc. owns or master leases housing units and rents to low-income, vulnerable residents, including disabled persons and veterans, many of whom have otherwise been unable to find housing.

261 Housing units leased and owned by SHELTER, Inc.



Year in Numbers



276,453 Meals provided in our shelters



200 Back to school backpacks distributed to children



243 Thanksgiving meal care packages distributed to families



623 Family holiday wishes fulfilled

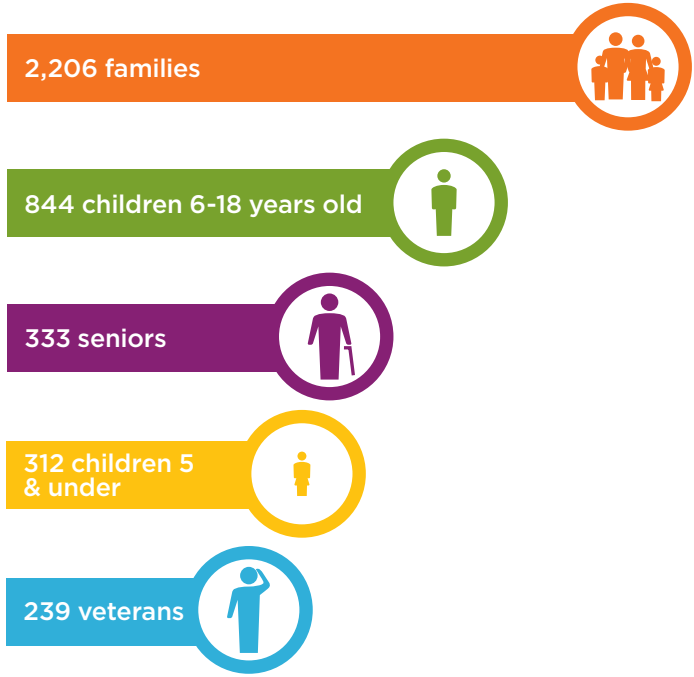


Who You've Helped

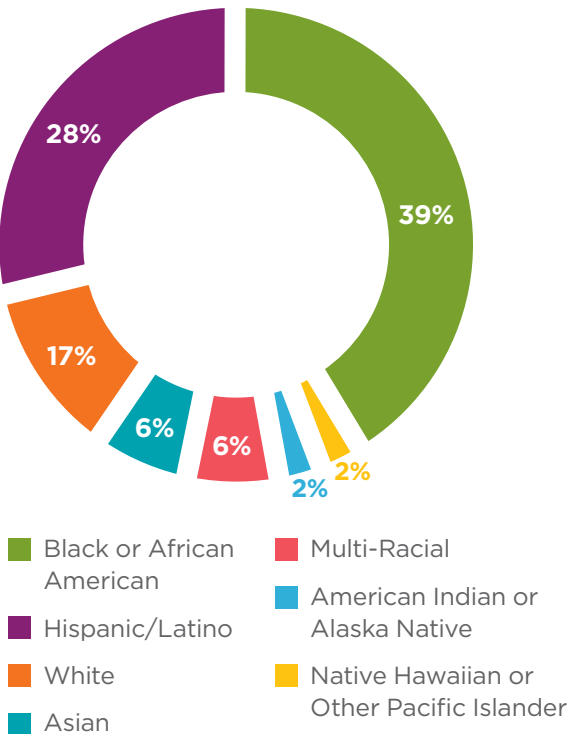
Your support allows us to serve those in our community with the greatest needs. By providing housing in combination with services, we can help secure stable housing for those who need it the most.



You Have Assisted:



Race/Ethnicity of Participants:



Participant Story

Meet Jasiri

Even though he had been holding a part-time job at Morton's Steakhouse, Jasiri came to the River District shelter in June with a referral from mental health services. It had been difficult for Jasiri to develop a strong routine and build good habits when he was staying with different people every week. He was always worried about where he would sleep next, and could never relax and recoup his energy from work and ever-changing commutes.

After discovering Jasiri's passion for the kitchen, and years of 'hands on' experience, his case manager encouraged him to apply to culinary school. With a scholarship from our Trinity Lutheran Employment Scholarship, Jasiri was accepted at Napoli Culinary Academy in October.

After his first day, Jasiri returned to SHELTER, Inc. wearing both his uniform and a big smile. He is excited about his new journey in life and grateful for his case manager, who helped him get back on the road to self-sufficiency. His stability has also brought him the opportunity to connect with his children, and grandchildren which fulfills his greatest wish – to be not only a provider, but a father-figure to his youngest child.

"If you need to reset and regroup, SHELTER, Inc. is a place where you can do that," he said. "This is a place where you can get a list together, attack that list, and get things done."

“If you need to
reset and regroup,
SHELTER, Inc. is a
place where you
can do that.”



Mission In Action

SHELTER Solano Expansion

In April of 2021, we broke ground on a new dining hall and kitchen at SHELTER Solano. The new facility will serve multiple purposes, as it will provide a gathering space for residents to enjoy meals and social activities, and will be the host site for new culinary arts classes that will teach vital skills to those looking to regain self-sufficiency.

“The dream of having a dining hall and kitchen here that can serve everyone and provide real food, not reheated food, has been a long time coming,” SHELTER, Inc. Chief Executive Officer John Eckstrom said during the groundbreaking ceremony. “We’re honored by all of the support we’ve received to get here.”

“This is a dream come true,” Fairfield Mayor Harry Price added. “For those of you who were involved at any stage or any level, thank you for making certain that we can

finally have a real kitchen, not only to feed residents but to ensure that, in the long run, some of the residents will learn culinary skills that will lead to future employment.”

Construction began in earnest and has progressed into 2022. The new building is set to open later this year, and will provide another element to our wrap-around services that address the root causes of homelessness for families and individuals in our area.

“SHELTER, Inc. is delighted to be enhancing the SHELTER Solano campus with this dining hall and kitchen so that we can deliver greatly needed services in Fairfield, and for all of Solano County, as a comprehensive navigation center,” said Senior Program Director Brandon Wirth.

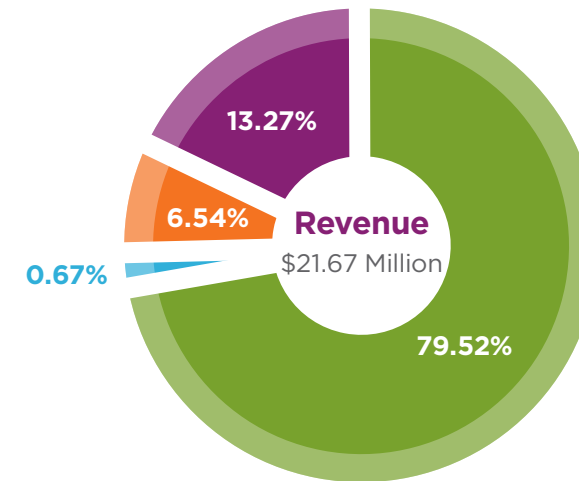
“SHELTER Solano is a vitally important program for families in Solano County – a place to turn when folks are

at the point of deepest need. The collaboration between our civic and philanthropic communities demonstrates how deeply everyone cares about the welfare of our most vulnerable neighbors,” said Director of Development Julie Clemens.

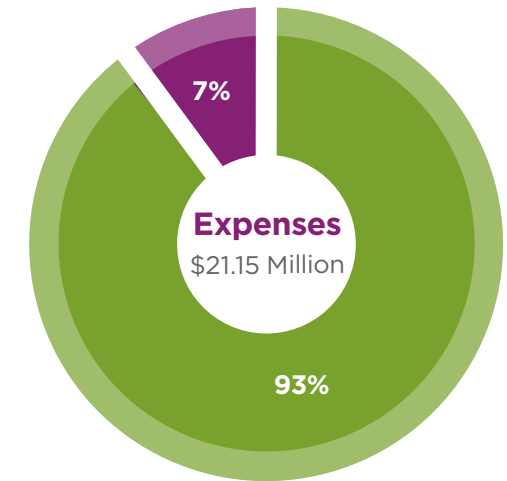




Our Financials*



- Public Grants & Contracts
- Contributions
- Rents & Fees
- In-Kind Contributions



- Program Services
- Administration & Fundraising

*As prepared internally.



Thank You To Our Supporters

July 1, 2020 - June 30, 2021

\$100,000 +

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Tipping Point Community
Trinity Lutheran Church

\$50,000 - \$99,999

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\$10,000 - \$24,999

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\$1,000 - \$2,499

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\$500 - \$999

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