

2022 Impact Report



INSPIRING PEOPLE • CHANGING LIVES • ENDING HOMELESSNESS



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We believe **every
child** should have
a home and a
healthy start in life!



We know that far too many families are homeless and without hope as they struggle to keep a roof over their children's heads. The high cost of rental housing and the lack of fundamental skills, such as literacy, budgeting, and job skills put even more families at risk.

SHELTER, Inc. gives families a safe place to live, meeting their most basic needs, while offering individualized services such as education, employment and counseling.

With the help of the community, we provide families with life-long tools that allow them to transform their lives and provide a brighter future for their children.

Investing In People

Dear Loyal Supporters,

We could not be prouder of the 3,111 resilient people (including nearly 800 children) that you helped last year through a tough, post-pandemic economy of job losses, evictions, rising costs for food and fuel, and an average rent increase of 11%. Your generosity helped salvage and change lives through case management, connection with resources, and our supportive services. You helped keep children in school, families together, and remain in their homes, (or helped them find new housing they could afford).

Your confidence in our proven service models and highly successful outcomes made the difference between living on the street and starting a positive new path forward. We are very grateful for your continuing commitment. Throughout the three counties we serve, Contra Costa, Solano, and Sacramento, we are seeing dramatic increases in the need for rental assistance, housing, and shelter.

Through long-term planning and your support, we are better positioned and staffed to address these needs. Our SHELTER Solano Navigation Center in Fairfield will soon be able to concurrently feed all our participants in our new \$5M dining hall, while using the commercial kitchen as a teaching facility for shelter participants' culinary training. We've also bolstered programs to serve Veterans and begun a third domestic violence survivor program in Sacramento in addition to our Solano and Contra Costa programs.

The following pages demonstrate the impact of your generosity, and how SHELTER, Inc. constantly evolves to meet the needs of families and individuals as the economy changes.

As always, we thank you for your support, empathy and kindness. None of this would be possible without you.

With gratitude,

John Eckstrom, CEO





7,093
requests
for
assistance



3,111
children
and adults
receiving
housing
assistance

The Need

SHELTER, Inc. adapted to the changing needs of our community in 2022. As post-pandemic economics continued, the reality for many families was ever-shrinking or non-existent means to cope with rising costs for rent, food, fuel, and other essentials. Making tough choices between getting warm clothes, turning on the heat, and fixing a vehicle, or losing their housing. Counties recently completed their annual point-in-time visual counts of the number of sheltered (the homeless in emergency shelters) and the unsheltered (those living in spaces not intended for human habitation). It will take some time to compile results and release data, yet we know what our eyes are telling us right now; things are tough and getting worse for many families and individuals.

Our shelters in Contra Costa, Solano, and Sacramento counties served families and individuals who were chronically homeless. We provided rental assistance to both rehouse people and to prevent eviction. The department of Health, Housing, and Homeless Services in Contra Costa County reports that on any given day there are more than 1,000 households qualified and approved for permanent supportive housing resources.



SHELTER, Inc. Solutions

Prevention/Rental Assistance Short-term rental assistance for families experiencing a financial crisis as a result of an unexpected life event (death in family, illness, job loss). ●●●●●

Emergency Shelters Temporary shelter for families and individuals. Provides services focused on access to permanent housing and self-sufficiency. ●●●●●●●●●●

Rapid Permanent Housing Placement Short-term assistance with rent, security/utility deposits and services for rapid placement of families and individuals into housing. ●●●●●●●●

Permanent Supportive Housing Long-term rental assistance and supportive services for individuals and families with chronic illnesses and disabilities. ●●●●●

Affordable Housing Provided to low-income families and individuals.

Services

- Case Management
- Budgeting
- Housing Search Assistance
- Employment Services
- Mental Health Counseling
- Tutoring
- Parent Education
- Legal Services



Your support provides critical housing and services to help families and individuals whether they are facing eviction, living on the streets or struggling to obtain affordable rental housing.

3,111
children and adults
receiving housing
assistance

Your Impact: How Your Help Changed Lives

Preventing Homelessness

Keeping a family in their home means that jobs are retained, families are fed, and children stay in school and are safe. Prevention services begins with a needs assessment to determine the amount of rental assistance needed.

\$3,730 Average amount of financial support per family provided

84% Families & individuals who were imminently at risk of losing their home remained in a permanent home

Ending the Cycle of Homelessness

Homeless families and individuals receive housing and support services including employment, education, counseling and household budgeting to help move-in to a permanent home and regain self-sufficiency.

100% Families & individuals exiting Mountain View Family Shelter who moved into a permanent home

73% Families & individuals without a home who successfully moved back into a permanent home with rental assistance

Providing Affordable Housing


SHELTER, Inc. owns or master leases housing units and rents to low-income, vulnerable residents, including disabled persons and veterans, many of whom have otherwise been unable to find housing.


212 Housing units leased and owned by SHELTER, Inc.



Year in Numbers

 **245,424** Meals provided in our shelters

 **182** Back to school backpacks distributed to children

 **320** Thanksgiving meal care packages distributed to families

 **1,403** Family holiday wishes fulfilled



Who You've Helped

Your support allows us to serve those in our community with the greatest needs. By providing housing in combination with services, we can help secure stable housing for those who need it the most.



You Have Assisted:

3,111 total served



2,028 adults 18-61



794 children under 18

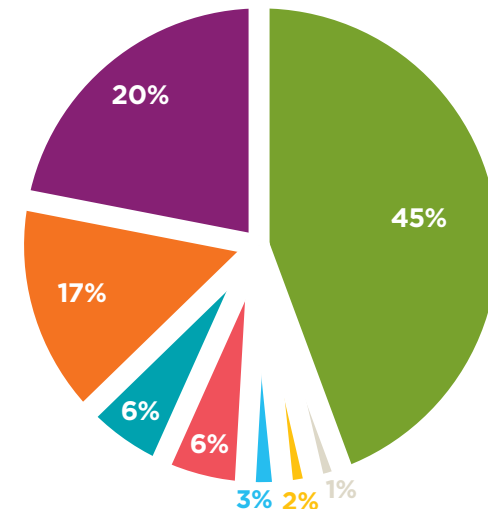


289 seniors over 62



Of the 3,111 participants we served last year **355** were veterans.

Race/Ethnicity of Participants:



- Black or African American
- Hispanic/Latino
- White
- Multi-Racial
- Unreported
- Asian
- American Indian or Alaska Native
- Native Hawaiian or Other Pacific Islander

Participant Story

Meet Shaden and Amanda

Shaden and Amanda are a couple in their 20's (with two young children ages 3 and 1) who lost their housing due to a custody conflict over one of their children. They both worked, but prices in the Bay Area for housing, food and fuel were too high for them to make ends meet and they ended up living in cars and motels. During their homelessness, the adults began experiencing mental health crises and eventually lost their jobs. They needed the help and guidance at SHELTER, Inc.'s Mountain View Family Shelter to provide structure and guidance to recover and move forward.

They met with their case manager and diligently worked to create goals and plans, coordinate childcare on their own, and stabilize their mental health. Amanda was able to get her driver's license, and both found employment that resulted in them departing the shelter into their own apartment.

“Staff at the Mountain View Family Shelter helped us by standing by us, and not allowing us to fail. They helped us stay together as a family, learn how to budget for our first apartment, and have confidence that we can stand on our own.”



Mission In Action

Solano Dining Hall Completed

SHELTER Solano is proud to announce its new Dining Hall and commercial kitchen is finished, thanks to our many supporters and donors, and the landscaping completed thanks to the Fairfield Community Service Foundation. The facility will be operational in the near future.

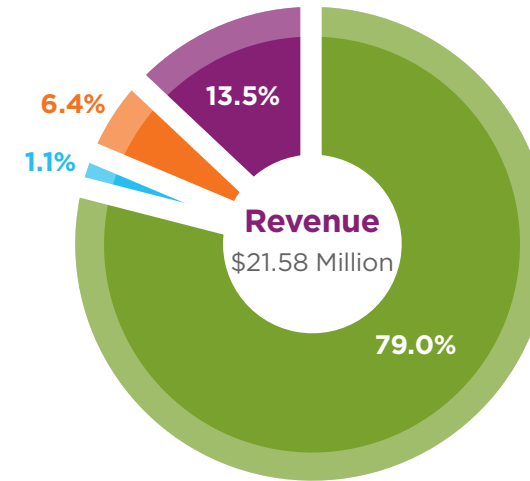
The new facility is a much welcome improvement; a gathering space for all residents to come together and enjoy hot meals prepared in a proper kitchen, rather than microwaved take-out meals eaten in shifts. The commercial kitchen will also serve as a culinary training program under the tutelage of our food manager to teach vital skills to those looking to regain self-sufficiency.

“We are so thankful we can provide this for our participants, and honored by the support we’ve received from the community,” said SHELTER, Inc. Chief Executive Officer John Eckstrom. “It’s been a long time coming and we thank everyone who was involved with helping us at all stages and levels of this project. It’s not only a huge boost in the quality of living for our participants, but will also offer a place for social activities, and a training ground for their future employment.”

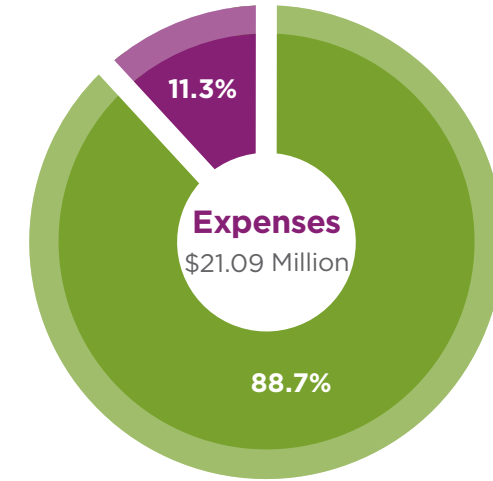




Our Financials*



- Public Grants & Contracts
- Contributions
- Rents & Fees
- In-Kind Contributions



*As prepared internally.



Thank You To Our Supporters

July 1, 2021 - June 30, 2022

\$100,000 +

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